

Security & Compliance Analysis

IT & Compliance

SenSage AP is an event data warehouse solution that supports data collection from corporate network infrastructure for the purpose of audit, security and threat detection, as well as to support compliance requirements.

Customer Success

Cigna deploys SenSage AP to safeguard customer healthcare information

COMPANY

Healthcare Company

ESTIMATED REVENUE

\$29.1 billion / year

INDUSTRY

Healthcare

IGNITETECH SOLUTION

SenSage AP

DEPLOYMENT

On-Premise

Summary

Cigna is a global health service company that operates in 30 countries and has 71 million customer relationships worldwide. In an effort to safeguard customer data, Cigna has implemented a comprehensive strategy to gather and store security events within business applications related to customers' PHI, applying advanced analytics to identify inappropriate usage of that data.

Why SenSage AP

Several years ago, Cigna launched a strategic application logging initiative, intended to incorporate additional logging and integrate its critical business applications with a centralized logging facility. The centralized logging facility selected was IgniteTech's SenSage AP, which collects security events triggered by customer data access attempts within business applications. This enables Cigna to centralize security events related to customer privacy, allowing events to be searched and analyzed through a common framework.

Customer Benefit

SenSage AP can efficiently query millions of records, providing Cigna with an accurate, reliable PHI event data facility. Cigna leverages SenSage AP through its privacy organization when performing reviews. With SenSage, Cigna standardized PHI event logging for business applications and has simplified the process for new applications to leverage enterprise logging patterns.

Customer Outcome

SenSage AP is a core part of the strategic application logging initiative for Cigna, acting as the event data facility and analytics engine to further reduce complexity.

Solution Benefits

- Collect more data from a magnitude of ready-to-use, customizable log collectors and adapters
- Retain data over years or even decades thanks to a great compression ratio
- Enable better decision making with advanced data analysis, detailed forensics, customizable data flow models and ad hoc investigations
- Leverage open standards such as ANSI SQL for querying data to enable sophisticated correlations with full precision, even on very large data sets
- Manage users and reporting functionality with full-featured business intelligence module

For more information,
visit ignitetechnologies.com/sensage-ap