



FirstRain Kickstart Services

Accelerate using your new FirstRain BI platform

Installation and Configuration Services to Kickstart Your BI Initiatives

All new FirstRain customers have the choice to implement FirstRain or work directly with Ignite FirstRain experts to quickly get started with delivering the value of the FirstRain BI platform for your organization.

Kickstart Services, which include configuration and installation of the FirstRain platform, are delivered by Ignite's global Professional Services organization.

Customers choose FirstRain Kickstart Services to:

- Optimize the Platform: Ensure alignment to specific BI goals and full platform functionality available to users
- Accelerate Time-to-Value: Speed-up installation for fastest time to platform use
- Limit resource requirements: Lessen or entirely eliminate added configuration and installation work from already stretched staff who are not yet FirstRain experts

FirstRain Kickstart Services Packages

	Small	Medium	Large
Installation Type	Installation, admin defaults	Installation, company build out	Installation, company build out, additional entity build out
Add-ons	None	None	Up to 5 channels, SSO, API, and SF CRM
Time to Complete Install	2 Weeks	3-4 Weeks	4-6 Weeks

One small package for one product is included annually in the FirstRain Platinum Customer Support Program. Custom professional services are also available to meet specific customer requirements.

DON'T DELAY

Start Providing Valuable Market Intelligence To Your Organization Today

- Drive GTM and account planning with market-centric analytics, and real-time competitive insights on customers, markets, strategy and competition
- Deliver meaningful detailed market trends and product insights to uncover new business opportunities before the competition
- Equip sales teams with personalized real-time insights on accounts, territories, and verticals

Learn: ignitetechnology.com/firstrain

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