

# Unite your people, knowledge and content with the world's most adopted collaboration platform

IgniteTech's Jive solution unites your people, knowledge and content in a secure collaboration and communication hub across mobile and desktop devices. Built to support and enhance the future of work, Jive helps employees discover the relationships and expertise they need — all while slashing total cost of ownership and enhancing other applications, like Microsoft 365.

## Taming the caos to build a thriving modern workplace

Jive is not an intranet. Nor is it another social tech tool. Jive is a collaboration hub, designed for how people actually work.

Jive's innovative platform serves as both a modern document depository and a people-centric collaboration hub. It is the one true answer to your collaboration and content problems. And it comes ready out-of-the-box with everything you need to battle organizational complexity and win.

### Connect people across the enterprise

Jive connects every employee, whether they are in the office or separated by eight time zones. It strengthens existing relationships and connects employees to people they don't know to build a rich, dynamic company culture.

### Connect people with ideas

Jive connects people with all the content, information and knowledge that is spread across your enterprise — regardless of who created the knowledge or with what tool.

### Connect people with the company

Jive aligns every person across every team with the overall goals of the company, enabling enterprise work. From cascading strategic initiatives to measuring how they are being received, Jive helps you connect the entire enterprise to achieve the top strategic initiatives of your company.

## Jive CoPilot™: a GenAI assistant for mining content on Jive

Jive CoPilot employs enhanced search capabilities and ChatGPT to answer questions and provide summaries drawn from relevant documents.

The combination of advanced search and AI-driven text generation streamlines the user experience, making relevant data easier to find and understand.



### Search

Jive brings Google-like search to your organization's information architecture. It doesn't just help users find what they're searching for, it understands their search intent and helps them discover critical information and subject matter experts they aren't even aware of.

### Suggest

Using machine intelligence, Jive learns how your employees work and then proactively connects them with the content and collaborators they need to get their work done faster.

### Connect

Break down silos with boundaryless collaboration that extends to content housed outside of Jive. Connect to all of the apps and platforms your employees love with Jive's flexible integrations. And stay organized even when you're working in external apps, thanks to continuous automated syncs.

### Analyze

Measure the true health of your collaboration tool with world-class analytics that provide unprecedented insight into how people in your organization are really collaborating.

## Jive delivers

Cutting-edge companies that have made the leap with Jive report that their employees are finding things 34% faster. Their people are more productive — sending fewer emails, having fewer meetings and staying with the company longer.

Plus, our customers have experienced:

**15%** *Productivity improvement*

**16%** *Reduction in meetings*

**21%** *Reduction in email load*

**24%** *Reduction in staff turnover*

Jive is an intelligence-driven platform that is driving productivity, improving collaboration and modernizing search for leading companies around the globe. With our help, you won't just survive in today's evolving business world, you'll thrive.

# Features and capabilities

Jive is the gateway to your people and knowledge — an open collaboration platform connecting everybody and everything in your organization. We've included all the capabilities you need to quickly set up and launch a best-of-breed interactive collaboration hub. It's the most comprehensive communication and collaboration solution ever, a turnkey platform that drives productivity, engagement and knowledge sharing across your workforce and across your enterprise. Unless otherwise noted, all features listed below are available for cloud, hosted and on-premises deployments.

## Core capabilities

Help employees discover and connect with all the people, expertise, content and know-how they need to do their jobs. Drive collaboration at every level: team, departmental, enterprise-wide and beyond. Keep your entire workforce — even remote and deskless workers — informed and aligned 24X7 with Jive's full-featured mobile app.

### People and knowledge discovery

- **Integrated employee directory:** find colleagues and experts using rich profiles that include skills, endorsements, activity, content and more.
- **Search:** find information fast with type-ahead search that returns prioritized results based on the Jive WorkGraph. A filterable search page provides more granular results, including results from other search engines via federation. You can provide a prescribed search experience with promoted keyword and synonym search, too.
- **Upload and share:** upload any file and share in Jive. Users can preview, download and comment.
- **Follow people, places and content:** real-time notifications keep you up-to-the-minute on colleagues, activities and topics of interest.
- **Structured outcomes:** mark content as official, final, outdated and more.

### Communication

- **News:** create up to 10 curated news streams and auto-subscribe users based on role, geography and other attributes.
- **Blog posts:** give executives and employees a platform to share ideas, inspire and inform with media-rich blogs.
- **Video:** upload and share videos (*extra video storage and bandwidth available at additional cost*).

### Collaboration

- **Places:** quickly configure and launch collaborative spaces, groups and projects tailored to your teams, departments and communities of practice. Create your own customized places using our ready-made templates or choose from pre-built pages for employee onboarding, sales enablement, HR portal, IT help desk and more.
- **External contributors:** collaborate with outside contributors (contractors, agencies, partners) with complete security and privacy.
- **Documents:** jointly create, edit and comment on documents.
- **Discussions:** hold one-on-one or group chats.
- **Ideas:** crowdsource innovation by enabling users to submit and vote on ideas.
- **Polls:** test ideas and proposals by polling users.
- **Events:** schedule and manage events.
- **Tasks:** assign and track actions.

### Mobile

- **Jive daily app:** tap the full power of Jive anytime and anywhere from iOS and Android devices.

## Advanced features included in the package

Jive goes far beyond the basics, bundling a rich array of advanced capabilities to help you drive adoption and create a thriving community that's tailored to your business and IT needs. Use rich metrics and analytics to understand and optimize processes, interactions and engagement. Drive employee engagement and productivity with built-in rewards and incentives. Unite your systems and apps in a single centralized hub, providing cohesive collaboration and information access across systems of record, apps and devices. Ensure compliance, security and privacy.

### Analytics

- **Impact metrics:** get real-time metrics on the reach and impact of documents, blogs and content, including sentiment score, views and shares.
- **Engagement analytics:** track user engagement and interactions.
- **Community health:** analyze key indicators of community growth and health. *(Cloud only)*

- **Advanced insights:** monitor employee sentiment, identify influencers and trending issues. *(Cloud only)*

### Engagement and rewards

- **Points, badges, leaderboards, quests:** incentivize desired behaviors with points, levels, badges, leaderboards and customized quests. Users can award each other badges, too, driving engagement and teamwork.

### Integrations

Turn your Jive instance into a true hub that unites information from multiple tools and apps, providing cohesive collaboration across your IT landscape. Our growing library of integrations provides connectivity between the Jive platform and a range of 3rd-party systems and apps, including:

- **Productivity and document collaboration**
  - Microsoft Office.
  - Microsoft 365 and SharePoint Online.
  - Google Drive and Docs.
  - Google Groups.
  - SharePoint Connector.
- **Email**
  - Microsoft Outlook.
  - Microsoft Outlook Web Access 2010/2013 and Outlook on the Web.
  - Gmail.
- **Cloud storage**
  - Box.com and Dropbox.
- **Real-time communications and conferencing**
  - Jabber.
  - Skype for Business.
  - WebEx.
- **CRM:** Salesforce Opportunities & Chatter Connector
- **Other systems**
  - Exchange DL.
  - Jive Anywhere (brings Jive collaboration to every website).
  - LinkedIn.
  - **StreamOnce:** stream external activity from these and other apps into Jive:  
Bugzilla • Evernote • Facebook • Jira Bug Sync • Twitter
  - Basic and Advanced User Sync Add-Ons *(one-time set-up fee required)*.
- **Support for custom integrations:** developers can build integrations with third-party systems using Jive's SDKs, REST API and webhooks. Includes access to the Jive iPaaS.

## Security and compliance

- **Basic and advanced user permissions:** Fine-grained permission control (*e.g. who can create content, comment, create groups, etc.*).
- CDN caching and antivirus for uploaded files.
- **eDiscovery:** search Jive for content related to specific users, and export the results for use in third-party eDiscovery management tools.
- **VPN:** allows Jive to access resources in your customer's internal network (*e.g. directory services*) (*one-time set-up fee required*).
- Private certificate for custom domain name (*one-time set-up fee required*).
- Complies with accessibility standards.
- Complies with ISO, SOC2 and other certifications.
- **IP restrictions:** control which IP addresses are accessible from your Jive Community.

## Configuration and internationalization

- Administrators can select from professionally-designed themes to customize Jive's WCAG- and 508-compliant interface. Custom domain name and internationalization for Jive-supported languages are included.
- **Vanity URL:** give your Jive community a custom URL (*one-time set-up fee required*).
- Content translation service.

*Jive is the engine behind meaningful enterprise work, connecting your people with ideas, information and each other to power the organizational missions that matter.*

### 📌 For more information:

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