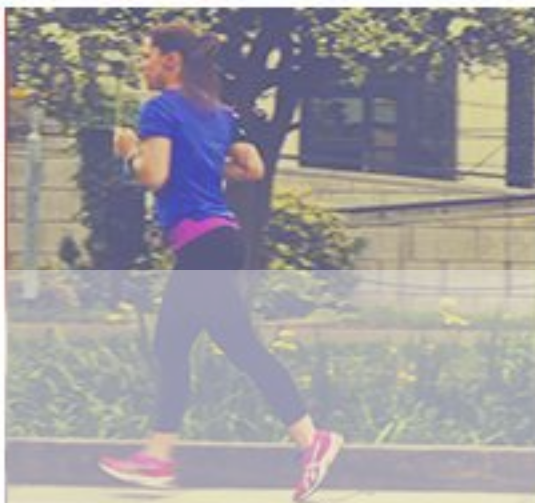




**Ignite**  
CHUTE SOLUTIONS

# Ignite Solution Health Check

Platinum Services to Support Your Success



## Services to Support Your Success

The Solution Health Check for Chute includes a quarterly review of your platform to ensure ongoing alignment to your specific use case. During this process, Chute workflows, displays, albums, and boards are examined, non-useful assets are removed, and your configuration is re-organized based on what we see. Through the Solution Health Check your team will benefit from a streamlined experience based on the Ignite team's review of best practices from configuration reviews across all Chute Customers.

## Ignite Platinum

### Solution Health Check for Chute Customers

The Solution Health Check is offered by Ignite Technologies to its Platinum Customers. The service is designed to ensure that the Chute features and capabilities to ensure that all features and capabilities of Chute are being fully utilized and the result aligns with your marketing goals.

Our Health Check service targets existing Chute features and customer use of its capabilities and use cases.

#### **Why is the health check so valuable?**

The overall objective is to analyze your usage of Chute features, options, practices and business functionality and then, based on our observations, preparing and presenting a set of recommendations to improve the customer's experience with Chute.

#### **What should we expect from the health check?**

The solution health check will delve into your discover, workspace and social apps to work out how to optimize your campaigns as well as reviewing your campaign configuration against industry benchmarks and best practices.

Our team systematically works through a thorough process to deliver a clear list of recommendations on how to improve the functionality and output of each app, as well as insightful observations from the team. This is based on best practice knowledge and careful analysis of all streams, workflows and hashtags being utilized.

The health check is perfect for discovering how to streamline your work processes on Chute to save your team time and effort. It will also help you to learn about your most productive workflows, further allowing you to allocate time to the most valuable workflows.

Finally, the health check will allow our team to do a technically review of your Chute setup and provide feedback on any required updates and modifications that could create a more seamless experience.

Get the support and service you need — anytime you need it.

Contact: [success@ignitetech.com](mailto:success@ignitetech.com)

